

Mudslingers Barista Trainee (Part-time only)

The position of Barista Trainee is available to persons who wish to work at a Mudslingers kiosk, but who have little-to-no prior work experience in the food industry. A Barista Trainee will be trained by a senior Barista or Kiosk Manager to gain competency in all of the basic tasks and responsibilities of a Junior Barista. A Barista Trainee is an entry-level position. A Barista Trainee will be automatically promoted to a Junior Barista upon demonstration of competency in the job tasks and responsibilities below, and/or to a full Barista upon demonstration of competency in the Required Skills of that position.

Starting wage: \$7.50 - \$8.50 per hour (depending on experience)

Benefits: Customer tips

Main Job Task and Responsibilities

- Is willing to learn to engage in a fast-paced work environment.
- Endeavors to create a friendly environment for customers.
- Is comfortable asking probing questions to determine customers' coffee interests and needs.
- Learns to prepare drinks by following specific recipes and preparation techniques.
- Learns to execute transactions and accepts cash or card payments.
- Learns company standards and sanitation regulations to maintain a safe, healthy, and clean environment.
- Gains familiarity with the menu and learns to educate customers.
- Is comfortable attempting to up-sell customers based on their needs.
- Learns basic janitorial duties that are to be performed during or at the end of their shift.
- Learns to follow operating instruction to maintain equipment.

Please Note: this job requires the ability to stand, possibly for the entirety of a shift (3-5 hours).

Key Competencies

- Customer service orientation
- Willingness to learn
- Honesty and integrity
- Reliability
- High energy level
- Good listening and communication skills
- Sense of urgency
- Organizational ability
- Ability to follow directions
- Teamwork

Skills and Experience Beneficial but Not Necessary

- High School Diploma
- Experience in the food industry
- General knowledge of coffee
- Basic numeracy and money-handling skills
- Able to read and speak fluently in English (bi-lingual preferred)
- Able to lift and carry heavy objects
- Spatial awareness and the ability to work in close quarters with another individual