

## Mudslingers Barista II (Full-time only)

Barista II, or “Principal Barista” is available to persons with demonstrable work experience in a high-volume café with a drive-thru window and prior knowledge or experience as a shift leader/manager in the food industry, or to those being promoted out of a Barista position. A Principal Barista should be able to gain competency in kiosk workflow and daily operations on the job and should require minimal training to work alone in a kiosk. Principal Barista is not an entry-level position: applicant must demonstrate experience/proficiency in the Required Skills section. A Principal Barista is eligible to be promoted to a Manager Trainee, or to a Kiosk Manager upon demonstration of competency in the Required Skills pertaining to those positions.

**Starting wage:** \$11.00 - \$12.00 per hour (depending on experience)

**Benefits:** Customer tips; eligible for: performance bonuses; enhanced OT pay; PTO accrual

### Required Skills

- Customer service orientation.
- High volume experience with coffee making equipment.
- Working knowledge of all forms of coffee and advanced beverage recipes.
- Money-handling skills.
- Ability to lead, train and supervise direct reports.

### Main Job Task and Responsibilities

- Thrives in a fast-paced work environment.
- Endeavors to maintain rapport with regular customers and anticipate/suggest drink orders.
- Is comfortable experimenting to create custom drinks/ flavor combinations.
- Executes transactions, accepts cash or card payments, and performs money drops to the kiosk safe.
- Maintains a safe, healthy, and clean environment by following company standards and sanitation regulations.
- Helps co-workers identify opportunities to up-sell customers based on their needs.
- Trains and coaches newly hired employees and other junior co-workers.
- Performs janitorial duties to open or close the kiosk.
- Receives shipments to kiosk (requires the ability to lift heavy objects).
- Keeps all needed items in stock and anticipates the need to order when supplies are low.
- Takes inventory of products and goods on-hand.
- Assists management in creating specials and expanding menu offerings.
- Helps to maintain equipment by cleaning; troubleshooting; maintaining supplies; preventive maintenance.
- Updates job knowledge (e.g., by participating in educational opportunities)

Please Note: this job requires the ability to stand, possibly for the entirety of a shift (5-8 hours).

### Key Competencies

- Honesty and integrity
- Reliability
- High energy level
- Great communication skills
- Ability to train and coach others
- Acute spatial awareness
- Organizational ability
- Team leadership

### Skills and Experience Beneficial but Not Necessary

- High School Diploma
- Able to read and speak fluently in English (bi-lingual preferred)
- A passion for excellence