

## Mudslingers Junior Barista (Part-time only)

The position of Junior Barista is available to persons with prior knowledge and demonstrable work experience in the food industry, but who may not be familiar with all aspects of a drive-thru coffee kiosk, or to those being promoted out of a Mudslingers Barista Trainee position. A Junior Barista will require training to gain competency in kiosk workflow, drink preparation and daily operations in our company. A Junior Barista is an entry-level position. A Junior Barista will be automatically promoted to a full Barista upon demonstration of competency in the Required Skills of that position.

**Starting wage:** \$8.00 - \$10.00 per hour (depending on experience)

**Benefits:** Customer tips

### Required Skills

- Demonstration of competency as a Mudslingers Trainee – **or** –
- Demonstrable work experience in the food industry

### Main Job Task and Responsibilities

- Is willing to engage in a fast-paced work environment.
- Creates a friendly environment for customers.
- Asks probing questions to determine customers' coffee interests and needs.
- Prepares drinks by following specific recipes and preparation techniques.
- Executes transactions and accepts cash or card payments.
- Maintains a safe, healthy, and clean environment by following company standards and sanitation regulations.
- Educates customers by presenting and explaining the menu.
- Attempts to up-sell customers based on their needs.
- Performs basic janitorial duties, as needed, during or at the end of their shift.
- Is able to follow operating instruction to maintain equipment.

Please Note: this job requires the ability to stand, possibly for the entirety of a shift (3-5 hours).

### Key Competencies

- Customer service orientation
- Honesty and integrity
- Reliability
- High energy level
- Good listening and communication skills
- Sense of urgency
- Organizational ability
- Ability to follow directions
- Teamwork

### Skills and Experience Beneficial but Not Necessary

- High School Diploma
- Experience with coffee making equipment
- General knowledge of coffee and standard beverage recipes
- Basic numeracy and money-handling skills
- Able to read and speak fluently in English (bi-lingual preferred)
- Able to lift and carry heavy objects
- Spatial awareness and the ability to work in close quarters with another individual