

Mudslingers Barista (Part-time or Full-time)

The position of Barista is available to persons with prior knowledge and demonstrable work experience in a high-volume café with a drive-thru window, or to those being promoted out of a Junior Barista position. A Barista may require minimal training to gain competency in kiosk workflow and daily operations but should be well versed in drink preparation and equipment usage. Barista is not an entry-level position: applicant must demonstrate experience/proficiency in the Required Skills section. A Barista is eligible to be promoted to a Principal Barista upon demonstration of competency in the Required Skills of that position.

Starting wage: \$10.00 - \$11.00 per hour (depending on experience)

Benefits: Customer tips; eligible for: performance bonuses; enhanced OT pay

Required Skills

- Customer service orientation.
- High volume experience with coffee making equipment.
- Working knowledge of all forms of coffee and standard beverage recipes.
- Money-handling skills.

Main Job Task and Responsibilities

- Comfortable in a fast-paced work environment.
- Creates a friendly environment for customers by determining their coffee interests and needs.
- Prepares custom drinks by following recipes and preparation techniques.
- Executes transactions, accepts cash or card payments, and performs money drops to the kiosk safe.
- Maintains a safe, healthy, and clean environment by following company standards and sanitation regulations.
- Educates customers by presenting and explaining the coffee drink menu; answering questions.
- Generates revenues by up-selling customers based on their needs.
- Performs janitorial duties to open or close the kiosk.
- Receives shipments to kiosk (requires the ability to carry heavy objects).
- Coaches junior employees on operations and company policy.
- Keeps all needed items in stock and alerts management when supplies are low.
- Takes inventory of products and goods on-hand.
- Helps to maintain equipment by following operating instructions; maintaining supplies; cleaning.
- Updates job knowledge (e.g., by reading coffee, retail trade, and food service publications)

Please Note: this job requires the ability to stand, possibly for the entirety of a shift (3-8 hours).

Key Competencies

- Honesty and integrity
- Reliability
- High energy level
- Good communication skills
- Sense of urgency
- Ability to work unsupervised
- Spatial awareness and the ability to work in close quarters
- Organizational ability
- Teamwork

Skills and Experience Beneficial but Not Necessary

- High School Diploma
- Able to read and speak fluently in English (bi-lingual preferred)
- Leadership and ability to train individuals