

Mudslingers Manager Trainee (Full-time only)

The Manager Trainee position is available to Mudslingers Principal Baristas, or to outside hires with demonstrable work experience in a high-volume café with a drive-thru window. A Manager Trainee should know kiosk workflow and daily operations, or be able to learn them on the job, and will be trained (in the kiosk and off-site) in contributing to scheduling, directing operations, and ordering for the kiosk, as well as other managerial duties. Manager Trainee is not an entry-level position: applicant must be a Mudslingers Principal Barista or demonstrate experience/proficiency in the Required Skills section. A Manager Trainee will be promoted to a Kiosk Manager upon demonstration of competency in the managerial duties being learned.

Starting wage: \$11.00-\$13.00 per hour (depending on experience)

Benefits: Customer tips; eligible for: performance bonuses; enhanced OT; PTO accrual

Required Skills and Experience

- Demonstration of competency as a Mudslingers Principal Barista – **or** –
All of the Below:
- Service orientation.
- Money-handling skills.
- High volume experience with coffee making equipment.
- Working knowledge of all forms of coffee and advanced beverage recipes.
- Desire to lead, train and manage others.

Main Job Task and Responsibilities

- Thrives in a fast-paced work environment.
- Learns to assist owners with scheduling and directing operations.
- Endeavors to maintain rapport with regular customers and anticipate/suggest drink orders.
- Is familiar with the scheduling needs of the kiosk.
- Executes transactions, accepts cash or card payments, and performs money drops to the kiosk safe.
- Maintains a safe, healthy, and clean environment by following company standards and sanitation regulations.
- Helps co-workers identify opportunities to up-sell customers based on their needs.
- Trains and coaches employees.
- Performs janitorial duties to open or close the kiosk.
- Receives shipments to kiosk (requires the ability to lift heavy objects).
- Keeps all needed items in stock and learns to order when supplies are low.
- Takes inventory of products and goods on-hand and in storage.
- Helps to maintain equipment by performing preventive maintenance and deep cleanings; calling for repairs.
- Updates job knowledge (e.g., by participating in educational opportunities)

Please Note: this job requires the ability to stand, possibly for the entirety of a shift (5-8 hours).

Key Competencies

- Honesty and integrity
- Reliability
- High energy level
- Great communication skills
- Acute spatial awareness
- Organizational ability
- Attention to detail

Skills and Experience Beneficial but Not Necessary

- High School Diploma
- Able to read and speak fluently in English (bi-lingual preferred)
- A passion for excellence
- A commitment to company success